IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

COMMAND MANAGEMENT)	
SERVICES, INC.)	
An Oregon Corporation)	
Plaintiff,)	Case No. 07 cv 7017
MEHP O'HARE OPERATING, LLC, d/b/a WYNDHAM O'HARE)	
Defendant.)	

FIRST AMENDED COMPLAINT

NOW COMES the Plaintiff, Command Management Services, Inc. ("Command"), by its attorneys, Stahl Cowen Crowley Addis LLC, and for its First Amended Complaint against Defendant, MEHP O'Hare Operating, LLC, d/b/a Wyndham O'Hare ("Wyndham"), states as follows:

1. This is a breach of contract action arising out of Wyndham's failure to refund payment inadvertently and erroneously paid by Command and intentionally retained by Wyndham for products and services never received by Command.

THE PARTIES

- 2. Plaintiff, Command, is an Oregon corporation, with its principal place of business at 411 SW 2nd Avenue, Suite 200, Portland, Oregon, 97204. Command is in the business of providing essential services in the travel and logistical support arena.
- 3. Defendant, MEHP O'Hare Operating, LLC, is a Delaware limited liability company registered to do business in Illinois. MEHP O'Hare Operating, LLC, doing business as



Wyndham, is in the business of providing hotel and conference facilities and services in Illinois, located at 6810 N. Mannheim Road, Rosemont, Illinois 60018.

JURISDICTION AND VENUE

- 4. This matter is properly before this Court pursuant to 28 U.S.C. Section 1332(a), as there is diversity of citizenship between the parties and the matter in controversy exceeds \$75,000.00, exclusive of interest and costs.
 - 5. Venue in this judicial district is proper pursuant to 28 U.S.C. § 1391(a).
- 6. The activities giving rise to Command's claims were conducted by Wyndham in the State of Illinois. Accordingly, jurisdiction is proper pursuant to 28 U.S.C. Section 1331 and 15 U.S.C. Section 78.
- 7. The acts and omissions complained of in this Complaint occurred, and Wyndham is located within, this judicial district. Accordingly, venue is appropriate pursuant to 28 U.S.C. Section 1391(b) and 15 U.S.C. Section 78.

FACTS COMMON TO ALL COUNTS

- 8. On January 21, 2003, Command entered into a written contract (hereinafter the "Contract") with the Radisson Hotel O'Hare ("Radisson"), wherein Radisson, as the subcontractor, agreed to provide hotel and conference facilities and services. (A copy of the Contract is attached as Exhibit A and incorporated herein). Section 14 of the Contract contains a unilateral termination provision that states, "either party may terminate this agreement at the end of each contract year by furnishing 60 days written notice to the other party".
- 9. On January 12, 2004, Command and Radisson entered into a written addendum to the Contract. (A copy of the addendum is attached as Exhibit B and incorporated herein). Paragraph two (2) of the addendum states:

Effective 01 February, 2004, the Contractor [Command] will not be charged for unoccupied rooms or portions of rooms. Contractor will pay the unit price for each applicant actually lodged in the hotel.

- 10. On or about January 17, 2005, Command received a letter from Radisson stating that as of November 1, 2004, the former Radisson would now be known as Wyndham O'Hare. (See Exhibit C, Wyndham January 17, 2005 letter).
- 11. In July of 2006, representatives of Command visited Wyndham O'Hare's facilities located at 6810 North Mannheim Road, Rosemont, IL. The purpose of this visit was to inspect Wyndham's performance in providing hotel and conference facilities in accordance with the terms of the Contract. Command representatives discovered that Wyndham was not providing or maintaining adequate facilities per the terms of the Contract. In particular, Command discovered that Wyndham failed to provide an acceptable level of: housekeeping and maintenance in the sleeping rooms, service in the restaurant, and adequate space in the lounge/conference area.
- 12. Accordingly, Command sent Wyndham a letter on July 28, 2006, reporting the deficiencies discovered and requesting that Wyndham fully perform according to the terms of the Contract. (See Exhibit D, Command letter July 28, 2006). Subsequent to this letter, Command continued to renew its requests that Wyndham remedy the deficiencies and fully perform its contractual obligations. Wyndham failed to address and remedy the deficiencies, and therefore, failed to fully perform its obligations under the contract.
- 13. On or about November 8, 2006, in response to Command's repeated requests that Wyndham remedy deficiencies and fully perform its contractual obligations, Wyndham sent a letter to Command stating, in relevant part:

...please accept this letter as Wyndham O'Hare's 60 day written notice of termination of the MEPS contract. Under Section 14 of the

Subcontract, either party can terminate the relationship and we feel that it is in our best interest to do so at this time.

Due to the fact that the arbitrary 30 day period we were given to correct any problems you encountered has passed and that you have not made any room night commitments for 2007, we will have to secure alternative base business elsewhere. This being the case, **I wanted to inform you of our decision to terminate this contractual relationship** ... (See Exhibit E, Wyndham November 8, 2006 letter).

- 14. On December 21, 2006, Command sent a letter to Wyndham acknowledging receipt of its November 8, 2006 notice of termination. In the letter, Command further stated, in relevant part:
 - ...CMS [Command] will discontinue services under the Subcontract Agreement and permanently relocate to an alternate hotel facility effective 01 January 2007. Services under the Subcontract Agreement will terminate upon completion of the breakfast meal service on Friday, 29 December 2006. (See Exhibit F, Command letter December 2006).

Accordingly, as of December 31, 2006, Command started booking hotel and conference services with another Radisson ("new Radisson") at a different location.

- 15. On or about February 21, 2007, Command received a bill from the new Radisson for hotel and conference services for the month of January, 2007, in the amount of \$77,307.50. Command intended to pay this amount to the new Radisson. Nevertheless, due to a system error, Command had Wyndham and not the new Radisson listed as payee, and on March 12, 2007 a check was issued inadvertently and erroneously to Wyndham in the amount of \$77,307.50. (See Exhibit G, Invoices and cancelled check).
- 16. Command subsequently discovered this mistake and made another payment in the amount of \$77,307.50 to the new Radisson, to remedy the error.
- 17. Surprisingly, shortly thereafter, Wyndham issued an invoice for **unused** hotel and conference services for the month of January, 2007 in the amount of \$77,287.14. Remarkably,

this invoice was for an amount very close to the monies it erroneously received from Command. (See Exhibit G). Command did not reserve or use any rooms or conference services in the month of January, 2007 with Wyndham.

- 18. On or about March 30, 2007, Sam Rosenbaum ("Rosenbaum") of Command telephoned Wyndham and spoke with Amy in the Accounting Department regarding the erroneous payment. Rosenbaum told Amy that Command was billed for unused services for the month of January, 2007, and that the charge was not in accordance with the terms of the Contract. Accordingly, Rosenbaum asked that Command's monies be returned. In response, Amy transferred Rosenbaum to the Controller, Debbie, with whom he left a message regarding the same. In response to his inquiry, on the same day, Rosenbaum received a telephone call back from Amy in the Accounting Department. Amy confirmed receipt of the monies and informed Rosenbaum that Wyndham decided to keep Command's monies. Wyndham stated that because it was under contract with Command until the end of January, 2007, it was entitled to the monies.
- 19. Subsequently, on May 15, 2007, in response to Command's ongoing inquiries and renewed demands for a refund, counsel for Wyndham, Ian Linnabary of the law firm Reno & Zahm, LLP, wrote a letter to Command's counsel. In the letter, Wyndham does not acknowledge the January 12, 2004 addendum that clearly states that Command will not be charged for unoccupied rooms, or Command's termination letter of December 21, 2006. Instead, Wyndham states that "[O]ver the course of the parties relationship, Wyndham had come to expect that CMS [Command] would reserve and pay for an average of approximately 800 rooms per month". (See Exhibit H, Wyndham May 2007 letter, para.7). Accordingly, Wyndham refused to refund Command the \$77,307.50 per its demands.

COUNT I BREACH OF CONTRACT

- 20. Command reincorporates and realleges Paragraphs 1-19 as if fully set forth herein.
- 21. Command and Wyndham formed a Contract, the terms of which specified that for a monthly fee, Wyndham would provide hotel and conference facilities and services.
- 22. As part of that Contract, Command and Wyndham subsequently executed an addendum that states Command would not be charged for unoccupied rooms, and would only be responsible to pay for rooms that Command's applicants actually lodged in.
- 23. Section 14 of the Contract clearly states that either party may terminate this agreement. No where does the Contract provide that once the agreement is terminated by either party that the agreement continues for a specified duration of time.
- 24. Command fully performed under the Contract by paying Wyndham for rooms actually lodged in, up until the end of December, 2006.
- 25. Command did not reserve or use any of Wyndham's facilities in January, 2007 or at any time thereafter.
- 26. Wyndham breached its contractual obligations to Command by ignoring Command's termination of services, intentionally issuing an invoice for unused services in January, 2007, and by collecting and refusing to refund monies erroneously paid and not owed to Wyndham per the terms of the Contract.
 - 27. As a result of Wyndham's breach of contract, Command has been damaged.
- 28. Command has further been damaged by the fact that Wyndham has retained and refused to refund these monies, hindering Command's ability to secure facilities elsewhere.

WHEREFORE, Plaintiff, Command Management Services Inc., respectfully requests that judgment be entered in its favor and against the Defendant in the amount of \$77,307.50, plus interests, costs, and all other relief that this Court deems just and equitable.

COUNT II CONVERSION

- 29. Command reincorporates and realleges Paragraphs 1-19 as if fully set forth herein.
- 30. Wyndham holds Command's monies erroneously paid for the month of January, 2007, in the amount of \$77,307.50.
- 31. Even though Wyndham has knowledge that the monies do not belong to it, Wyndham has nevertheless converted said funds for its own use.
 - 32. Demand has been made upon Wyndham for the return of these monies.
- 33. Wyndham has refused to turn over Command's monies, with the intent to permanently keep Command's monies.

WHEREFORE, Plaintiff, Command Management Services, Inc., respectfully requests that judgment be entered in its favor and against the Defendant in the amount of \$77,307.50, plus interests, costs, fees, and all other relief that this Court deems just and equitable.

Respectfully submitted,

COMMAND MANAGEMENT SERVICES, INC.

By:/s/Angelique Palmer
One of Its Attorneys

Ronald A. Damashek (ARDC # 6183820) Andrew H. Eres (ARDC #6237032) Angelique Palmer (ARDC #6282041) Stahl Cowen Crowley Addis LLC 55 W. Monroe Street, Suite 1200 Chicago, Illinois 60603 Telephone: (312) 641-0060 Facsimile: (312) 641-6959

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(Revision 01; 21 January 2003)

SUBCONTRACT FOR SERVICES AGREEMENT

This Subcontract for Services Agreement is made between COMMAND MANAGEMENT SERVICES, INC., Portland, OR (hereafter Contractor) and the RADISSON HOTEL O'HARE, Rosemont, IL (hereafter Subcontractor). Throughout this document the term "subcontract", "agreement" and "subcontract agreement" are used and are to be considered as referring to this document.

This is an Agreement for the performance of services for applicants processing at the Chicago, thinois Military Entrance Processing Station (MEPS). Contractor and Subcontractor are bound by the terms and conditions of this Agreement. This Agreement is entirely contingent upon the authorized U.S. Government representatives inspecting and accepting the Subcontractor performance facilities as being suitable for the performance of services. Both parties agree herewith to be bound by this Agreement.

The Contractor and Subcontractor agree as set forth below:

- Statement of Work (SOW):
 - a. The Contractor shall do the following:
 - (1) provide all necessary supervision, labor, materials, supplies, and facilities to perform the work as itemized in the Prime Contract statement of work, except as specifically subcontracted in this agreement, and,
 - (2) Pay for the performance of contract work performed by the Subcontractor on the basis of unit price (unit price is inclusive of all applicable taxes and gratuities), as set forth in Appendix A.
 - b. The Subcontractor shall have the following performance responsibilities:
 - (1) Provide all the supervision, labor, equipment, materials and supplies to perform all duties and responsibilities of the subcontract in accordance with the terms and conditions of the subcontract and the Statement of Work (SOW) set out in Appendix B. In addition Subcontractor understands the inclusion of the Department of Labor wage determination and its applicability to this Agreement.

PAGE 1 - SUBCONTRACT FOR EVCS



¹"Performance (addities" describes any and all facility(se) provided by the subcontractor for the purposes of judging, feeding and/or transporting applicants to delined within the DOW incorporated herein.

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(Revision 01; 21 January 2003)

(2) Perform the specific subcontracted work as detailed herein and for the prices specified in Appendix A. Unit prices shall be inclusive of all applicable taxes and prattities.

2. Payment for Services:

The Contractor shall pay Subcontractor for work performed on a monthly schedule. Payments due the Subcontractor will be payable by Contractor not more than ten (10) days after Contractor has received payment from the Government under the Prime Contract for the particular services period. Payment will be made as follows: Subcontractor shall present an invoice at the end of a month of operation. The invoiced quantities of rooms and meals shall be in agreement with a daily meater folio issued from the hotel front desk to the Contractor's on-site representative. Contractor's on-site representative will reconcile the daily lodging totals with Subcontractor to come to an agreement within a short time after the end of the month, usually during the first 5 days. The Contractor shall pay the Subcontractor within 30-46 days after completion of a month's work.

- 3. Authorized Representatives: The authorized representatives of the parties to this Subcontract are as follows:
- a. <u>Contractor</u> The following individuals shall be designated as the representative, and elternate for the Contractor.

Monīca C. Anderson, President/CEO
T. A. Moore, Executive Vice President (alternate)
Command Management Services, Inc.
621 S.W. Alder St. Ste. 810
Portland, OR 97205
tele: (503) 224 - 5600

tele: (503) 224 - 5600 fax: (503) 224 - 6848

b. <u>Subcontractor</u>: The following Individuels shall be designated as the representative for the Subcontractor.

Heidi Prosser, Director of Sales & Marketing Radisson Hotel O'Hare 5810 North Mannhalm Road Rosemont, IL 60018

tele: (847) 297 - 1234

tele: (847) 297 - 6144 Direct

fax: (847) 297 - 8744

4. If the Government falls to allow location of Contract performance facilities to the facilities proposed by Subcontractor, this Agreement shall lapse, and neither party shall have any further

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(Revision 01; 21 January 2003)

obligation or duty to the other. Each party shall stand its own costs or expenses incurred in the proposal process.

- 5. Subcontractor agrees to provide up to two (2) room-nights per month for Contractor use in coordinating, training and retraining subcontractor personnel and general oversight of the contract activities. Such room will be provided on a complimentary basis. All other associated room costs such as telephone, food and drink, valet service and all other miscellaneous charges will be borne by the Contractor and Contractor personnel.
- 6. Subcontractor shall provide a dedicated from for Contractor use to set up as an applicant lounge. Such provided from shall be of a lize to comfortably hold 50 50 persons in various configurations. Space must be lockable and cleaned daily. Contractor shall provide large-screen television and accessories, games, etc.; subcontractor shall provide tables, chairs and lounge furniture.
- 7. Subcontractor is obligated to provide full and complete performance in accordance with the specifications of this Agreement, to include all provisions for lodging which consistently meet the requirements of the U.S. Government.
- Contractor agrees to furnish comprehensive written procedures, in the form of a Standing Operating Procedures (SOP) covering all operational aspects expected under this Agreement. Contractor shall train subcontractor staff in the implementation of the SOP.
- 9. In the event that the facility(les) are subject to sale, transfer, assignment, lease or otherwise subject to a change in ownership or management, the Subcontractor agrees that it will exert its best efforts to include the continuation of this Agreement as part of the transaction.
- 10. Subcontractor agrees that it shall not attempt to collect the cost of lodging or meals as described herein directly from the applicants. All invoices will be presented directly to the Contractor for payment.
- 11. Subcontractor agrees to provide current proof of insurance to the contractor. Such proof shall name the Contractor and its clients as additionally insured within the insurance umbrella.
- 12. Contractor will order rooms daily, based upon requirements received from the Government, and will cancel rooms as necessary until 8:00 p.m. daily. Subcontractor agrees to reserve a minimum of 50 double rooms until 8:00 pm daily (Sunday through Thursday, plus one Friday per month) unless the rooms are canceled earlier by the Contractor.

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RADISSON O'HARE ROSEMONT CMS MARKETING

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(Revision D1; 21 January 2003)

- Subcontractor agrees to replace the safety signage in the swimming pool 13. area; and to monitor the video surveillance camera located in the swimming pool area.
- Elther party may terminate this agreement at the end of each contract year by 14. furnishing 60 days written notice to the other party.

day of January, 2003.

SUBCONTRACTOR Radisson Hotel O'Hare CONTRACTOR Command Management Services, Inc.

Director of Sales & Marketing

Monica Anderson

President

Appendices:

APPENDIX A - PRICE AND PAYMENT SCHEDULE

APPENDIX B - STATEMENT OF WORK (SOW)

APPENDIX C - US Dept of Labor WAGE DETERMINATION

Case 1:07-cv-07017

Document 31-2

Filed 04/08/2008

Page 13 of 51

DI/23/2004 17:44 PAI 847 297 8744

MADISSUR V NUCCIUAN

23 2004 12:59AM P2 FAX NO. :5034452564 REVISION PRICING: 01/23/2004 FROM : CMS CHICAGO MEPS-RADISSON HOTEL CHICAGO. APPENDIX A PRICE AND PAYMENT SCHEDULE ESTIMATED UNIT OF THUOMA ESTIMATED UNIT PRICE (2) MEASURE QUANTITY (1) ITEM Base Period: (for the period: 1 Jan 2004 through 81 Aug 2004)(5) COMPLETED N/A Person Single Lodging Requirements, Par Appendix B. 1,000 COMPLETED APODO WA **Parson** 22,000 Opuble Lodging Requirements, Per Appoints B. COMPLETED 211000 WA Spison 23,000 Meste Roquirements, Per Appendix B. COMPLETED 0001C NA Days Applicant Lounge Requirements, Fer Appendix B. 201 0001D Comractor's First Option Period: (for the pariod: 1 Feb 2004 jhrough 31Jan 2005) \$23,780,00 \$123,78 Potson 1,000 Bingle Lodging Requirements, Por Appendix B. \$523,160,00 DDG2A <u>523.78</u> Person 22,000 Double Lodging Requirements, Per Appendix B. \$399,970.00 : 0002B 517.39 . Parson 23,000 Mosla Requirements, Pet Appandix B. 0002C INCLUDED INCLUDED . 261 Days Applicant Lounge Requirements, Per Appendix B. 9003D a Second Option Pariod: (for the pariod: 1 Feb 2005 through St. Jan 2005) \$24,600.00 524.48 Philipon 1,000 Single Lodging Requirements, Per Appender B. AC000 \$598,760,00 \$24.4B Parson 22,000 Double Lodging Requirements, Per Appendix B. 5411,930.00 DOCE \$17.01 Person 23,000 Meals Requirements, Per-Appendix B. INCLÚDED INCLUDED Days _261 Applicant Lounge Requirements, Per Appendix B. 9500g Contractor's Third Option Pariod: (for the period: 1 Feb 2008 through St Jon 2007) \$25,220,00 325,22 nozaed 1,000 Single Lodging Requirements, Per Appendix B. 0004A. \$554,840,00 \$25.22 Person^{*} 22,000 Double Lodging Requirements, Per Appendix B. 00046 9424,350,00 \$16.45 Резвол \$3,000 munia Requirements, Per Appentix B. INCLUDED 00040 INCLUDED Daye 261 Applicant Lounge Regulrements, Par Appendix 8. 0004D contractor's Forth Option Pariod: (for the period: 1 Feb 2007 through 31 Jan 2008) \$25,980.00 \$25.9B Parech 1,000 Single Lodging Requirements, Per Appendix, 6. D005A \$571,560.00 1125.98 Pérson 22,000 Double Lodging Requirements, Per Appendix B. 00055 \$497,000.00 £19.00. Porson 29,000 Mesia Paquiremonia, Per Appondix B. COOKC INCLUDED INCLUDED Days 261 Applicant Lounge Requirements, Par Appendix B. QQQ5D \$3,961,060<u>.00</u> TOTAL (1) Service required Sunday timough Thursday cook week, plus an colimated 1 Friday per month.

Note 1: Payment will be made for rooms not automatically concelled by CNE by 8:00gm, plus meals (or applicants situally lodged.)

agreement may be terminated at the end of each contract year written notice by elities party.

Anhur Copper, Director of Sales RADISSON HOTEL O'HARE

1/28/2004

koá Anderson, President COMMAND MANAGEMENT SERVICES, INC

1/23/2004

⁽²⁾ Bates are inclusive of all applicable tex and gratuities.

⁽³⁾ Basis of payment will be month-ond reconciliation of daily master folloa-

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FAX NO. :5034452564 FROM : CMS

23 2004 10:40AM P3

12 January 2004

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ADDENDUM TO SUBCONTRACT FOR SERVICES AGREEMENT

This addendum to the previously executed Subcontract for Services Agreement is made between COMMAND MANAGEMENT SERVICES, INC., Portland, OR (hereafter Contractor) and the RADISSON HOTEL O'HARE, Rosemont, IL (nereafter Subcontractor).

Effective 01 February, 2004, the Contractor will not be charged for unoccupied rooms or portions of rooms. Contractor will pay the unit price in Appendix A of the subcontract agreement (including lodging, suppor, breakfast, and transportation as applicable) for each applicant actually lodged in the hotel. Un-lesued from keys will be returned to the hotel front desk at the and of the applicant check-in period each night.

Authorized Representatives:

a. Contractor: The following individuals shall be designated as the representative, and alternate for the Contractor.

Monica C. Anderson, President/CEO T. A. Moore, Vice President (alternate) Command Management Services, Inc. 411 S.W. 2nd Avenue, Suite, 200 Portland, OR 97204 tel. (503) 224-5600 fax: (503) 224-6848

b. Subcontractor. The following individuals shall be designated as the representative, and alternate for the Subcontractor.

> Arthur Cooper, General Manager Radisson Hotal O'Hare 6810 North Mannhaim Road Rosemont, IL 60018 (847) 297 - 1234 tel: (847) 297 - 5287 fax:

AGREED TO this 12th Day of January, 2004.

SUBCONTRACTOR Radisson Hotel O'Haré CONTRACTOR Command Management Services, Inc.

General Manager

Monica Anderson

President

EXHIBIT

01/17/2005 14:08 FAX 547 29/ 5/84

WINDLESS WHEN

Beata Chmielewska Sales & Internet Administrator Wyndham O'Hare 6810 N Mannheim Rd Rosemont II, 60018 Phone 847-297-1234 Direct 847-759-6145 Fax 847-297-8744

Dear Jean Houston

I'm Happy to announce that former Radisson O'Hare is now Wyndham O'Hare. The conversion was completed on Nov 01, 2004.

We do apologize for any inconvicnience we may cause you.

Sincerely

Beata Chmieleus lin

Beata Chmielewska

01-17-05 Bud for contract Sile.

APR. 22. 2007

COMMAND MANAGEMENT SERVICES

NO. 0113. P. 23

July 28, 2006

Andrea Meyer, General Manager Wyndham O'Hare 6810 North Mannheim Road Rosemont, IL 60018

Re: MEPS Contract

Dear Ms. Meyer:

It was a pleasure to meet you on July 18 during the inspection by the USMEPCOM Eastern Sector Commander, and we sincerely appreciate the courtesy we received from you and your staff during our visit to Chicago.

During our stay at the Wyndham, we were told you were unavailable, so we met with Jeremy Schaffer to discuss several issues regarding the level of services furnished under our subcontract agreement in support of our MEPS contract. We discussed the maintenance condition of the sleeping rooms in detail, the inadequate size of the applicant lounge, and meal service in the restaurant. Hopefully, Jeremy has subsequently had the opportunity to discuss these issues with you.

Jeremy explained that new windows are on order for the older section of the sleeping areas and that the room entry doors are scheduled to be replaced in the sleeping rooms where the male applicants are routinely lodged. Jeremy also shared with us your plans for replacement of the floor and major equipment in the kitchen.

The concern we expressed to Jeremy, however, was the routine level of general housekeeping and maintenance we noted in the sleeping rooms in preparation for the USMEPCOM inspection. As you know, our contract liaison inspects a minimum of five rooms each day after she receives the keys from the front desk. The first room we checked had not been cleaned from the previous occupancy. Had we not checked the room, we would have assigned two applicants to the room and would have undoubtedly received a formal complaint from our client. The other rooms we checked had peeling wallpaper, mildew on the grout, loose carpet, carpet that was not vacuumed, cracked sinks, damaged ceilings, and personal items between the mattress and box springs and under the beds.



APR. 22. 2007 4:21PM

COMMAND MANAGEMENT SERVICES

3 NO. 0113 P. 26
Sunt 11-B-06
Sunt 11-B-06

November 8, 2006

Monica Anderson CMS Corporation 411 8W 2nd Avenue Portland, Oregon 97204

RE: MEPS Contract and Subcontract Issues

Dear Ma, Anderson,

In my letter dated August 31, 2008, I explained how we have addressed the concerns you had after your July Inspection. Since that date, I have regretfully not heard from you or your corporation. Therefore, please accept this letter as Wyndham O'Here's 60 day written notice of termination of the MEPS contract. Under Section 14 of the Subcontract, either party can terminate the relationship and we feel that it is in our best interest to due so at this time.

We cannot continue to hold room nights under the contract beyond January 31st, 2007 while waiting for your response. Due to the fact that the arbitrary 30 day period we work given to correct any problems you encountered has passed and that you have not made any room night commitments for 2007, we will have to secure alternative base business elsewhere. This being the case, I wanted to inform you of our decision to terminate this contractual relationship with the current terms in advance of the ending date so that both parties could pursue other avenues if needed. However, should you destre to continue our relationship we would welcome discussion to that end. We would be pleased to negotiate new terms for contract that would come into effect on February 1st, 2007.

Please contact me via email or written response at your earliest to discuss the options I have laid out above. Thank you in advance for your time attention to this matter.

Sincerely,

Andrea J. Mayer General Manager



retter,

APR. 22. 2007 4:21PM COMMAND MANAGEMENT SERVICES

NO. 0113 P. 28 @

December 21, 2006

Andrea Mayer, General Manager Or; Current General Manager Wyndham O'Hare 6810 North Mannheim Road Rosemont, IL 60018

Re: Notice of Subcontract Termination and Relocation

Dear Ms. Mayer:

Based upon your November 8, 2006 written notice of termination of our Subcontract Agreement to furnish lodging and meals for applicants processing through the Chicago Military Entrance Processing Station (MEPS), CMS will discontinue services under the Subcontract Agreement and permanently relocate to an alternate hotel facility effective 01 January 2007. Services under the Subcontract Agreement will terminate upon completion of the breakfast meal service on Friday, 29 December 2006.

Sincerely,

Jeff Downes
Vice President



² APR. 22. 2007 ^E 4: 21P 		Invoice No. 131 46.35/36-55/10.3
	Management of the second of th	INVOICE -
	ond Management Services, Inc. I 2nd Ave, Suite 200 d State OR ZIP 97204	Jan-07
Qty	Description	Unit Price TOTAL
Warb 41 Single Unretu 4 Overfix 1 Photo's 1 Dames	occupancy rooms occupancy rooms redivacant rooms of ENTERED From meals popy charges Feb. 10th, 16th, 18th ged duvet cover & duvet insert (per Sharon 2) lines charges	\$52.50 \$52.50
		Subtotal \$77,307.50
	at Details ash _ neck redit Card Expires	CHARGED TOTAL \$77,307.50 Office Use Only
	If you have any questions, please co	ontact Accounting

Thank you for your business!

DECEIVED

FEB 2 1 2007

BY:



Document 31-2

Filed 04/08/2008

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Case 1:07-cv-07017

Item Details

Amount: \$77,307.50 Check Number: 27969 Posting Date: 03/21/2007 As Of Date: 03/21/2007 Account Name: COMMAND MANAGEME

Account Number: 105007678 Rouling Number: 12300680

Type Code/Description: 475/CHECK PAID Item Sequence Number: 008848979081

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APR. 22- 2007 4:21PM COMMAND MANAGEMENT SERVICES NO. 0113

MEBS 411 S.W. 2nd Avenue . Sulta 200 Portland, OR 97204-3403

Arrival: Departure 01/01/07 01/31/07 Room:

9005 19

Cashier: Page:

Departure Time: 6:43

INVOICE

NO, 2693622

WYNDHAM HOTEL O'HARE

Date	Text	Room	Charges	Credits
1/1 1/1 1/1 1/1 1/1 1/1	January-07 700 Double Rooms @ \$87.34 120 Odd Double Rooms @ 68.89 100 Rooms not used @ 50.44 22 Triple Rooms @ 128.47 0 Dinners @ \$12.50 0 Breakfasts @ \$5.95		61,138.00 8,278.80 5,044.00 2,826.34	

Total

Balance Direct Bill

77,287.14 77,287.14 USD

Thank you for choosing Wyndham Hotal O'Hare.

For your next stay with us, please call (847) 297-8464.

RENO & ZAHM LLP ATTORNEYS AND COUNSELORS AT LAW

IAN K. LINNABARY
IKL@RENOZAHM.COM

May 15, 2007

Via Email: jhamilton@bjllp.com

Jessica T. Hamilton, Esq. Ball Janick LLP 101 Southwest Main Street, Suite 1100 Portland, OR 97204-3219

Re: Wyndham O'Hare/Command Management Services, Inc.

Dear Ms. Hamilton:

I am in receipt of your letter dated April 27, 2007, and I understand that you represent Command Management Services, Inc. ("CMS"). Please allow this letter to respond to your client's renewed demand for payment of \$77,307.50.

CMS erroneously assumes that my client ("Wyndham") believes it is entitled to retain the subject funds "for services that were never provided..." This is simply not the case. Wyndham is entitled to retain the money as partial compensation for the damages it suffered as a result of your client's breach of contract.

The parties' contract specifically provides at paragraph 14 "either party may terminate this agreement at the end of each contract year by furnishing 60 days written notice to the other party." The contract language is quite clear. The agreement could be terminated by either party upon appropriate notice "at the end of each contract year." Nothing in the contract provides for earlier termination.

Absent an express agreement between the parties to terminate the contract prematurely, the contract could only be terminated at the end of its natural term on January 31st. Where the terms of a contract are clear and unambiguous, they will be given effect as written, and Illinois courts will not impose requirements inconsistent with the express, unambiguous contract language.

CMS believes Wyndham intended to modify the contract and terminate the parties' contract in advance of the January 31st expiration date. However, nothing in Wyndham's letter conveys an

Jessica T. Hamilton, Esq. May 15, 2007 Page 2

intent to terminate the contract on a date other than the one set forth therein, January 31, 2007. CMS misconstrues the plain language of Wyndham's November 8, 2006 letter which provided that Wyndham would no longer provide services "under the contract beyond January 31, 2007." That date was not chosen arbitrarily. Wyndham reviewed the contract and understood that it could only be terminated at the conclusion of its natural term. Therefore, Wyndham sent an appropriate termination notice sixty days in advance of January 31, 2007 as required by paragraph 14 of the parties' contract.

There was no "meeting of the minds" sufficient to modify the plain language of the contract. Wyndham did not intend to terminate the contract before January 31, 2007. Rather, CMS unilaterally terminated the contract on December 29, 2006 without Wyndham's consent. There is no evidence to demonstrate the parties' mutual intent to circumvent the express language of the contract and terminate the contract prematurely, and absent such intent, Wyndham is entitled to the full benefit of its bargain.

Over the course of the parties' relationship, Wyndham had come to expect that CMS would reserve and pay for an average of approximately 800 rooms per month. This reasonable expectation is grounded firmly in the parties' prior course of dealing. From January though December 2005, CMS reserved an average of 785 rooms per month with the lowest room reservations occurring in April at 576 and the greatest occurring in August at 1,126. From January through November 2006, CMS reserved an average of 757 rooms per month with a low of 557 rooms in April and a high of 1,027 rooms in August. The number of room reservations and CMS's subsequent payments to Wyndham established a clear course of dealing between the parties upon which Wyndham relied. When CMS unilaterally terminated the contract prematurely in December 2006, Wyndham was given only eight days notice and was understandably unable to mitigate its damages.

Despite suffering significant financial harm as a result of CMS's contract breach, Wyndham remains amenable to discussing a reasonable resolution of this matter. However, they will not pay CMS the \$77,307.50 it demands. If your client is unwilling to move from its position, I invite you to file suit. I will accept service on behalf of my client.

Sincerely,

Ian K. kinnabary

IKL:sae

Mr. Jeremy Schaeffer (via Email)

@PFDtsktop\, ODMA/WORLDOXF/DDCS/WYNDHAN/CM5/06066970 WPD

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

COMMAND MANAGEMENT SERVICES,)	
INC., an Oregon corporation,)	
73.1 1 1 CC)	
Plaintiff,)	
)	G 31 0000 G 6010
VS.)	Case No.: 2007 – C – 7017
)	
MEHP O'HARE OPERATING LLC d/b/a)	
WYNDHAM O'HARE,)	
)	
Defendant.)	

ANSWER TO FIRST AMENDED COMPLAINT AND AFFIRMATIVE DEFENSES

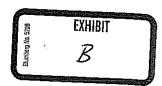
Defendant, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE ("Wyndham"), by and through its attorneys, Reno & Zahm LLP, hereby answers Plaintiff's, COMMAND MANAGEMENT SERVICES, INC. ("Command"), First Amended Complaint and in support thereof states as follows:

1. This is a breach of contract action arising out of Wyndham's failure to refund payment inadvertently and erroneously paid by Command and intentionally retained by Wyndham for products and services never received by Command.

ANSWER: Wyndham admits that Command's First Amended Complaint alleges a breach of contract, but Wyndham denies many of the substantive allegations set forth therein as more particularly detailed below.

THE PARTIES

2. Plaintiff, Command, is an Oregon corporation, with its principal place of business at 411 SW 2nd Avenue, Suite 200, Portland, Oregon, 97204. Command is in the business of providing essential services in the travel and logistical support arena.



ANSWER: Wyndham lacks sufficient knowledge upon which it may admit or deny the allegations contained in paragraph 2 of Command's First Amended Complaint and, therefore, denies the same and demands strict proof thereof.

3. Defendant, MEHP O'Hare Operating, LLC, is a Delaware limited liability company registered to do business in Illinois. MEHP O'Hare Operating, LLC, doing business as Wyndham, is in the business of providing hotel and conference facilities and services in Illinois, located at 6810 N. Mannheim Road, Rosemont, Illinois 60018.

ANSWER: Wyndham admits the allegations set forth in paragraph 3 of Command's First Amended Complaint.

JURISDICTION AND VENUE

4. This matter is properly before this Court pursuant to 28 U.S.C. Section 1332(a), as there is diversity of citizenship between the parties and the matter in controversy exceeds \$75,000.00, exclusive of interest and costs.

Wyndham admits the allegations set forth in paragraph 4 of Command's First ANSWER: Amended Complaint.

5. Venue in this judicial district is proper pursuant to 28 U.S.C. 1391(a).

ANSWER: Wyndham admits the allegations set forth in paragraph 5 of Command's First Amended Complaint.

The activities giving rise to Command's claims were conducted by Wyndham in the State of Illinois. Accordingly, jurisdiction is proper pursuant to 28 U.S.C. Section 1331 and 15 U.S.C. Section 78.

Wyndham admits the allegations set forth in paragraph 6 of Command's First ANSWER: Amended Complaint.

The acts and omissions complained of in this Complaint occurred, and Wyndham is located within, this judicial district. Accordingly, venue is appropriate pursuant to 28 U.S.C. Section 139 1(b) and 15 U.S.C. Section 78.

ANSWER: Wyndham admits the allegations set forth in paragraph 7 of Command's First

Amended Complaint

FACTS COMMON TO ALL COUNTS

8. On January 21, 2003, Command entered into a written contract (hereinafter the "Contract") with the Radisson Hotel O'Hare ("Radisson"), wherein Radisson, as the subcontractor, agreed to provide hotel and conference facilities and services. (A copy of the Contract is attached as Exhibit A and incorporated herein). Section 14 of the Contract contains a unilateral termination provision that states, "either party may terminate this agreement at the end of each contract year by furnishing 60 days written notice to the other party".

ANSWER: Wyndham admits the allegations set forth in the first sentence of paragraph 8 of Command's First Amended Complaint and further states that the contract language speaks for itself.

9. On January 12, 2004, Command and Radisson entered into a written addendum to the Contract. (A copy of the addendum is attached as Exhibit B and incorporated herein). Paragraph two (2) of the addendum states:

Effective 01 February, 2004, the Contractor [Command] will not be charged for unoccupied rooms or portions of rooms. Contractor will pay the unit price for each applicant actually lodged in the hotel.

ANSWER: Wyndham admits the allegations set forth in the first sentence of paragraph 9 of Command's First Amended Complaint and further states that the contract language speaks for itself.

10. On or about January 17, 2005, Command received a letter from Radisson stating that as of November 1, 2004, the former Radisson would now be known as Wyndham O'Hare. (See Exhibit C, Wyndham January 17, 2005 letter).

AMSWER: Wyndham admits the allegations set forth in paragraph 10 of Command's First Amended Complaint.

11. In July of 2006, representatives of Command visited Wyndham's O'Hare facilities located at 6810 North Mannheim Road, Rosemont, IL. The purpose of this visit was to inspect Wyndham's performance in providing hotel and conference facilities in accordance with the terms of the Contract. Command representatives discovered that Wyndham was not providing or

maintaining adequate facilities per the terms of the Contract. In particular, Command discovered that Wyndham failed to provide an acceptable level of: housekeeping and maintenance in the sleeping rooms, service in the restaurant, and adequate space in the lounge/conference area.

ANSWER: Wyndham admits that in July of 2006, representatives of Command visited Wyndham's facilities, but Wyndham lacks knowledge upon which it may form a belief as to the purpose of Command's visit or what Command believes it discovered at the facility. Wyndham denies that its facilities were inadequate or that it failed to provide an acceptable level of housekeeping and maintenance in the sleeping rooms, service in the restaurant and adequate space in the lounge/conference area and demands strict proof thereof.

12. Accordingly, Command sent Wyndham a letter on July 28, 2006, reporting the deficiencies discovered and requesting that Wyndham fully perform according to the terms of the Contract. (See Exhibit D, Command letter July 28, 2006). Subsequent to this letter, Command continued to renew its requests that Wyndham remedy the deficiencies and fully perform its contractual obligations. Wyndham failed to address and remedy the deficiencies, and therefore, failed to fully perform its obligations under the contract.

ANSWER: Wyndham admits that Command sent Wyndham a letter dated July 28, 2006 and further states that the content of the letter speaks for itself. Wyndham denies the remaining allegations set forth in paragraph 12 of Command's First Amended Complaint and demands strict proof thereof.

13. On or about November 8, 2006, in response to Command's repeated requests that Wyndham remedy deficiencies and fully perform its contractual obligations, Wyndham sent a letter to Command stating, in relevant part:

...please accept this letter as Wyndham O'Hare's 60 day written notice of termination of the MEPS contract. Under Section 14 of the Subcontract, either party can terminate the relationship and we feel that it is in our best interest to do so at this time.

Due to the fact that the arbitrary 30 day period we were given to correct any problems you encountered has passed and that you have not made any room night commitments for 2007, we will have to secure alternative base business elsewhere. This being the case, I wanted to inform you of our decision to terminate this

contractual relationship ... (See Exhibit E, Wyndham November 8, 2006 letter).

ANSWER: Wyndham admits that on or about November 8, 2006, it sent a letter to Command, but denies that it was sent "in response to Command's repeated requests that Wyndham remedy deficiencies and fully perform its contractual obligations" and further states that the content of the letter speaks for itself.

14. On December 21, 2006, Command sent a letter to Wyndham acknowledging receipt of its November 8, 2006 notice of termination. In the letter, Command further stated, in relevant part:

... CMS [Command] will discontinue services under the Subcontract Agreement and permanently relocate to an alternate hotel facility effective 01 January 2007. Services under the Subcontract Agreement will terminate upon completion of the breakfast meal service on Friday, 29 December 2006. (See Exhibit F, Command letter December 2006).

Accordingly, as of December 31,2006, Command started booking hotel and conference services with another Radisson ("new Radisson") at a different location.

ANSWER: Wyndham admits that Command sent Wyndham a letter dated December 21, 2006 and further states that the content of the letter speaks for itself. Wyndham lacks sufficient knowledge upon which it may admit or deny the remaining allegations contained in paragraph 14 of Command's First Amended Complaint and, therefore, denies the same and demands strict proof thereof.

15. On or about February 21, 2007, Command received a bill from the new Radisson for hotel and conference services for the month of January, 2007, in the amount of \$77,307.50. Command intended to pay this amount to the new Radisson. Nevertheless, due to a system error, Command had Wyndham and not the new Radisson listed as payee, and on March 12, 2007 a check was issued inadvertently and erroneously to Wyndham in the amount of \$77,307.50. (See Exhibit G, Invoices and cancelled check).

ANSWER: Wyndham admits it received a check in the amount of \$77,307.50 from Command, but lacks sufficient knowledge upon which it may admit or deny the remaining

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allegations set forth in paragraph 15 of Command's First Amended Complaint and, therefore, denies the same and demands strict proof thereof.

16. Command subsequently discovered this mistake and made another payment in the amount of \$77,307.50 to the new Radisson, to remedy the error.

ANSWER: Wyndham lacks sufficient knowledge upon which it may admit or deny the allegations contained in paragraph 16 of Command's First Amended Complaint and, therefore, denies the same and demands strict proof thereof.

17. Surprisingly, shortly thereafter, Wyndham issued an invoice for **unused** hotel and conference services for the month of January, 2007 in the amount of \$77,287.14. Remarkably, this invoice was for an amount very close to the monies it erroneously received from Command. (See Exhibit G). Command did not reserve or use any rooms or conference services in the month of January, 2007 with Wyndham.

ANSWER: Wyndham admits the allegations set forth in paragraph 17 of Command's First Amended Complaint.

18. On or about March 30, 2007, Sam Rosenbaum ("Rosenbaum") of Command telephoned Wyndham and spoke with Amy in the Accounting Department regarding the erroneous payment. Rosenbaum told Amy that Command was billed for unused services for the month of January, 2007, and that the charge was not in accordance with the terms of the Contract. Accordingly, Rosenbaum asked that Command's monies be returned. In response, Amy transferred Rosenbaum to the Controller, Debbie, with whom he left a message regarding the same. In response to his inquiry, on the same day, Rosenbaum received a telephone call back from Amy in the Accounting Department. Amy confirmed receipt of the monies and informed Rosenbaum that Wyndham decided to keep Command's monies. Wyndham stated that because it was under contract with Command until the end of January, 2007, it was entitled to the monies.

ANSWER: Wyndham admits that Rossenbaum contacted Wyndham personnel regarding the \$77,307.50 payment received by Wyndham, and that Wyndham personnel acknowledged receipt of said payment, but Wyndham lacks sufficient knowledge upon which it may admit or deny the remaining allegations contained in paragraph 18 of Command's First Amended Complaint and, therefore, denies the same and demands strict proof thereof.

19. Subsequently, on May 15, 2007, in response to Command's ongoing inquiries and renewed demands for a refund, counsel for Wyndham, Ian Linnabary of the law firm Reno & Zahm, LLP, wrote a letter to Command's counsel. In the letter, Wyndham does not acknowledge the January 12, 2004 addendum that clearly states that Command will not be charged for unoccupied rooms, or Command's termination letter of December 21, 2006. Instead, Wyndham states that "[O]ver the course of the parties relationship, Wyndham had come to expect that CMS [Command] would reserve and pay for an average of approximately 800 rooms per month". (See Exhibit H, Wyndham May 2007 letter, para. 7). Accordingly, Wyndham refused to refund Command the \$77,307.50 per its demands.

ANSWER: Wyndham admits its counsel sent a letter to Command on May 15, 2007 and further states that the content of the letter speaks for itself.

COUNT I BREACH OF CONTRACT

20. Command reincorporates and realleges paragraphs 1-19 as if fully set forth herein.

ANSWER: Wyndham realleges and incorporates by reference its answers to paragraphs

1 through 19 of Command's First Amended Complaint as if fully restated in this Count I.

21. Command and Wyndham formed a Contract, the terms of which specified that for a monthly fee, Wyndham would provide hotel and conference facilities and services.

ANSWER: Wyndham admits that Command and Wyndham entered into a contract, a copy of which is attached to Command's First Amended Complaint and the content of which speaks for itself.

22. As part of that Contract, Command and Wyndham subsequently executed an addendum that states Command would not be charged for unoccupied rooms, and would only be responsible to pay for rooms that Command's applicants actually lodged in.

ANSWER: Wyndham admits that Command and Wyndham executed an addendum to the contract, a copy of which is attached to Command's First Amended Complaint and the content of which speaks for itself.

23. Section 14 of the Contract clearly states that either party may terminate this agreement. No where does the Contract provide that once the agreement is terminated by either party that the agreement continues for a specified duration of time.

ANSWER: Wyndham denies the allegations set forth in paragraph 23 of Command's First

Amended Complaint and demands strict proof thereof.

24. Command fully performed under the Contract by paying Wyndham for rooms actually lodged in, up until the end of December, 2006.

AMSWER: Wyndham denies the allegations set forth in paragraph 24 of Command's First

Amended Complaint and demands strict proof thereof.

25. Command did not reserve or use any of Wyndham's facilities in January, 2007 or at any time thereafter.

ANSWER: Wyndham admits the allegations set forth in paragraph 25 of Command's First Amended Complaint.

26. Wyndham breached its contractual obligations to Command by ignoring Command's termination of services, intentionally issuing an invoice for unused services in January, 2007, and by collecting and refusing to refund monies erroneously paid and not owed to Wyndham per the terms of the Contract.

ANSWER: Wyndham denies the allegations set forth in paragraph 26 of Command's First Amended Complaint and demands strict proof thereof.

27. As a result of Wyndham's breach of contract, Command has been damaged.

AMSWER: Wyndham denies the allegations set forth in paragraph 27 of Command's First Amended Complaint and demands strict proof thereof.

28. Command has further been damaged by the fact that Wyndham has retained and refused to refund these monies, hindering Command's ability to secure facilities elsewhere.

ANSWER: Wyndham denies the allegations set forth in paragraph 28 of Command's First Amended Complaint and demands strict proof thereof.

WHEREFORE, Defendant, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE, respectfully requests that Count I of Plaintiff's, COMMAND MANAGEMENT

Document 27

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SERVICES, INC., Complaint be dismissed with prejudice and for such other and further relief as this Court deems just and equitable.

AFFIRMATIVE DEFENSES TO COUNT I (BREACH OF CONTRACT) OF COMMAND'S FIRST AMENDED COMPLAINT

FIRST AFFIRMATIVE DEFENSE (FAILURE TO STATE A CAUSE OF ACTION)

The claims asserted in Count I of Command's First Amended Complaint are barred in whole or part because Command has failed to allege facts sufficient to state a cause of action for breach of contract.

SECOND AFFIRMATIVE DEFENSE (ESTOPPEL)

The claims asserted in Count I of Command's First Amended Complaint are barred in whole or part under the doctrine of equitable estoppel / estoppel in pais.

THIRD AFFIRMATIVE DEFENSE (UNCLEAN HANDS)

The claims asserted in Count I of Command's First Amended Complaint are barred in whole or part by the doctrine of unclean hands.

FOURTH AFFIRMATIVE DEFENSE (OFFSET)

The claims asserted in Count I of Command's First Amended Complaint are offset in whole or part pursuant to Counts I and II of Wyndham's Counterclaim.

COUNT II CONVERSION

29. Command reincorporates and realleges paragraphs 1-19 as if fully set forth herein.

ANSWER: Wyndham realleges and incorporates by reference its answers to paragraphs 1 through 19 of Command's First Amended Complaint as if fully restated in this Count II.

Wyndham holds Command's monies erroneously paid for the month of January, 2007, in the amount of \$77,307.50.

ANSWER: Wyndham denies the allegations set forth in paragraph 30 of Command's First Amended Complaint and demands strict proof thereof.

31. Even though Wyndham has knowledge that the monies do not belong to it, Wyndham has nevertheless converted said funds for its own use.

ANSWER: Wyndham denies the allegations set forth in paragraph 31 of Command's First

Amended Complaint and demands strict proof thereof.

32. Demand has been made upon Wyndham for the return of these monies.

AMSWER: Wyndham admits the allegations set forth in paragraph 32 of Command's First

Amended Complaint.

33. Wyndham has refused to turn over Command's monies, with the intent to permanently keep Command's monies.

ANSWER: Wyndham admits that it has refused to turn over \$77,307.50 demanded by Command, but denies the remaining allegations set forth in paragraph 33 of Command's First Amended Complaint and demands strict proof thereof.

WHEREFORE, Defendant, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE, respectfully requests that Count II of Plaintiff's, COMMAND MANAGEMENT SERVICES, INC., Complaint be dismissed with prejudice and for such other and further relief as this Court deems just and equitable.

AFFIRMATIVE DEFENSES TO COUNT II (CONVERSION) OF COMMAND'S FIRST AMENDED COMPLAINT

FIRST AFFIRMATIVE DEFENSE (ESTOPPEL)

The claims asserted in Count II of Command's First Amended Complaint are barred in whole or part under the doctrine of equitable estoppel / estoppel in pais.

SECOND AFFIRMATIVE DEFENSE (UNCLEAN HANDS)

The claims asserted in Count II of Command's First Amended Complaint are barred in whole or part by the doctrine of unclean hands.

THIRD AFFIRMATIVE DEFENSE (OFFSET)

The claims asserted in Count II of Command's First Amended Complaint are offset in whole or part pursuant to Counts I and II of Wyndham's Counterclaim.

Dated this 19th day of March, 2008.

Defendant, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE, by its attorneys, Reno & Zahm LLP

RENO & ZAHM LLP By: Ian K. Linnabary, Esq. (#6277908) 2902 McFarland Road, Suite 400 Rockford, IL 61107 Ph. (815) 987-4050 Fax (815) 987-4092 ikl@renozahm.com

By: /s/ Ian K. Linnabary
Ian K. Linnabary, Esq.

CERTIFICATE OF SERVICE

I, the undersigned, hereby certify that a copy of the foregoing **Answer to First Amended Complaint and Affirmative Defenses** was served electronically upon the registered CM/ECF users as reflected on the Notice of Electronic Filing on the 19th day of March, 2008.

/s/ Ian K. Linnabary
Ian K. Linnabary, Esq.

RENO & ZAHM LLP 2902 McFarland Road, Suite 400 Rockford, IL 61107 Ph. (815) 987-4050 Fax (815) 987-4092

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

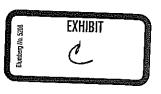
COMMAND MANAGEMENT SERVICES, INC., an Oregon corporation,)	
Plaintiff)	
vs.)	Case No.: 2007 – C – 7017
MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE,)	
Defendant,) _)	1
MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE,)	
Counter-Plaintiff,)	
vs.)	
COMMAND MANAGEMENT SERVICES, INC., an Oregon corporation,)	
Counter-Defendant.)	

COUNTERCLAIM

Defendant/Counter-Plaintiff, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE ("Wyndham"), by and through its attorneys, Reno & Zahm LLP, for its Counterclaim against Plaintiff/Counter-Defendant, COMMAND MANAGEMENT SERVICES, INC. ("Command"), states as follows:

PARTIES AND JURISDICTION

1. Counter-Plaintiff, Wyndham, is a limited liability company organized and in good standing under the laws of the state of Delaware and is duly authorized to transact business within



the state of Illinois. Wyndham is in the business of providing hotel and conference facilities and related goods and services from its facility located at 6810 North Mannheim Road, Rosemont, Illinois 60018, commonly known as the Wyndham O'Hare Hotel.

- 2. Counter-Defendant, Command, is believed to be a corporation organized and in good standing under the laws of the state of Oregon, with its principal place of business located at 411 Southwest Second Avenue, Suite 200, Portland, Oregon 97204. Command is in the business of providing essential services in the travel and logistics support arena.
- 3. Jurisdiction and venue in this judicial district are proper as alleged in paragraphs 4 through 7 of Command's First Amended Complaint, and this Counterclaim is brought pursuant to 28 U.S.C. § 1367 and Rule 13 of the Federal Rules of Civil Procedure.

FACTS COMMON TO ALL COUNTS

- 4. On or about January 21, 2003, Command entered into a written contract (the "Contract") with the Radisson Hotel O'Hare ("Radisson") wherein Radisson, as the subcontractor, agreed to provide hotel and conference facilities and related goods and services pursuant to the specific terms and conditions set forth in the Contract. A true and correct copy of the Contract is attached hereto and made a part hereof as Exhibit "A".
- 5. Wyndham provided the goods and services under the Contract in furtherance of Command's obligation to arrange for such goods and services for the U.S. Military. As such, the U.S. Military had a degree of oversight regarding Wyndham's provision of said goods and services.
- 6. For contract renewal purposes, the parties treated January 31st of each year as the end of the annual term of the Contract.

7. Paragraph 14 of the Contract specifies how and when the Contract may be terminated as follows "either party may terminate this agreement at the end of each contract year by furnishing sixty (60) days' written notice to the other party." (Emphasis added).

- 8. Thus, pursuant to paragraph 14, the Contract can only be terminated "at the end of each contract year" and only if preceded by "sixty (60) days' written notice." (Emphasis added).
- 9. The Contract contains no other language addressing termination, and absent an agreement between Wyndham and Command, it may not be terminated except in accordance with the clear terms of paragraph 14.
- 10. In early 2005, the Radisson became affiliated with Wyndham Hotel brand, and shortly thereafter, notification was sent to all of the Radisson's vendors, including Command, announcing that the Radisson would now be known as the "Wyndham O'Hare."
- 11. Thereafter, Wyndham continued to provide goods and services under the Contract, and Command accepted said goods and services.
- 12. Representatives of the U.S. Military inspected the Wyndham facility on a monthly basis, and never identified substantial issues with the facility; in fact, the Wyndham never failed a U.S. Military inspection.
- 13. Representatives of Command, namely regional representative Sharron Blanton ("Blanton"), inspected the Wyndham facility every other month and never identified substantial issues with the facility; in fact, the Wyndham never failed one of Blanton's inspections.
- 14. In the month of May or June 2006, Blanton inspected the Wyndham facility and did not identify any issues with the facility.

15. In July 2006, shortly after Blanton's inspection, Monica Anderson ("Anderson"), CEO of Command, and Jeff Downes ("Downes"), VP of Command, visited the Wyndham facility for the purpose of conducting an additional inspection of the Wyndham facility.

- 16. Anderson and Downes raised concerns regarding the Wyndham facility, and those issues were immediately addressed by Wyndham personnel.
- 17. Shortly after the inspection by Anderson and Downes, the Wyndham facility was inspected by a U.S. Army Colonel, and the Wyndham passed his inspection.
- 18. Shortly after the inspection by Anderson and Downes, the Wyndham facility was inspected by Blanton, and the Wyndham passed her inspection. In fact, Blanton noted her pleasure with the condition of the Wyndham facility.
- 19. Eventually, Wyndham made a business decision to terminate the Contract pursuant to paragraph 14. In doing so, Wyndham complied with the terms of paragraph 14 of the Contract and effected termination by sending sixty (60) days' written notice on November 8, 2006. Wyndham's letter provided, in part, as follows:

. . .please accept this letter as Wyndham O'Hare's 60 day written notice of termination of the MEPS contract. Under Section 14 of the Subcontract, either party can terminate the relationship and we feel that it is in our best interest to do so at this time.

We cannot continue to hold room nights under the contract beyond [the end of the Contract year] January 31st, 2007. . .

A true and correct copy of Wyndham's November 8, 2006 letter is attached hereto and made a part hereof as Exhibit "B".

20. Following transmission of Wyndham's November 8, 2006 termination notice, Downes contacted Wyndham in an attempt to convince Wyndham to reconsider its decision to

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terminate the Contract. Downes offered Command's commitment to use the Wyndham facility in 2007.

- 21. The parties engaged in subsequent discussions regarding the terms of a new contract, but they eventually reached an impasse.
- 22. Command then notified Wyndham of its acceptance of the Contract termination by a letter dated November 17, 2006. A true and correct copy of Command's November 17, 2006 letter is attached hereto and made a part hereof as Exhibit "C".
- 23. Wyndham immediately began planning for the loss of Command's business after January 31, 2007. Wyndham planned to, and did in fact, proceed in good faith to fulfill its obligations to Command under the Contract until it was rightfully terminated on January 31, 2007.
- 24. Based upon the parties' past practices and regular course of dealing, Wyndham planned for the typical requirements of Command for the months of December 2006 and January 2007.
- 25. Without warning, shortly before the Christmas holiday, Downes sent written notification to Wyndham dated December 21, 2006 indicating that Command would "discontinue services under the Subcontract Agreement and permanently relocate to an alternate hotel facility effective <u>01 January 2007</u>." (*Emphasis added*). A true and correct copy of Command's December 21, 2006 letter is attached hereto and made a part hereof as Exhibit "D".
- 26. Downes' December 21, 2006 letter, sent in retaliation for Wyndham's refusal to renegotiate a contract with Command, attempted to prematurely terminate the contract on less than ten (10) days' notice.

27. Downes' December 21, 2006 letter violated the express termination language of the Contract which provides for termination "at the end of each contract year" if preceded by "sixty (60) days' written notice."

- 28. Despite the clear language of paragraph 14, Command purported to terminate the Contract unilaterally and without the consent of Wyndham: (1) before the end of the contract year and (2) without the requisite sixty (60) days' written notice.
- 29. Command acted in bad faith when it attempted to unilaterally terminate the Contract prematurely and without requisite notice.
- 30. As a result of Command's unilateral and premature termination of the Contract, Wyndham suffered significant financial harm which could not be mitigated.

COUNT I BREACH OF CONTRACT

- 1. 30. Defendant/Counter-Plaintiff repeats and realleges the allegations set forth in paragraphs 1 through 3 of Parties and Jurisdiction and paragraphs 4 through 30 of Facts Common to All Counts as and for paragraphs 1 through 30 of this Count I of its Counterclaim.
- 31. The Contract attached hereto as Exhibit "A" constitutes a valid and binding contract between Wyndham and Command.
- 32. Wyndham performed, in all material respects, its responsibilities under the Contract from inception through the date of its unilateral termination by Command. Wyndham remained ready, willing and able to perform, in all material respects, in its responsibilities under the Contract through the end of the Contract year and rightful termination date of January 31, 2007.

33. Command failed to perform its responsibilities under the Contract, namely its responsibility to terminate the Contract pursuant to paragraph 14.

- 34. Command's actions constitute a breach of the Contract and were in direct contradiction of its contractual obligation to deal fairly and act in good faith.
- 35. As a result of Command's actions, Wyndham has suffered significant financial harm which could not be mitigated.

WHEREFORE, Defendant/Counter-Plaintiff, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE, respectfully requests that this Court enter judgment in its favor and against Plaintiff/Counter-Defendant, COMMAND MANAGEMENT SERVICES, INC., in an amount in excess of \$75,000 and for such other relief as this Court deems just and equitable.

COUNT II QUANTUM MERUIT

- 1. 30. Defendant/Counter-Plaintiff repeats and realleges the allegations set forth in paragraphs 1 through 3 of Parties and Jurisdiction and paragraphs 4 through 30 of Facts Common to All Counts as and for paragraphs 1 through 30 of this Count II of its Counterclaim.
- 31. From January 21, 2003 through and including January 31, 2007, Wyndham (and its predecessor in interest, Radisson) provided goods and services for the benefit of Command. Such goods and services included the provision of lodging and meals for individuals whom Command was obligated to arrange such services for pursuant to Command's agreement with the United States government.
- 32. Based upon the parties' past practices and regular course of dealing, Wyndham reasonably assumed and planned for the typical requirements of Command each month, and to

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ensure adequate facilities to provide such goods and services for the benefit of Command, Wyndham would regularly forego opportunities to provide the same goods and services to other individuals.

From January 1, 2007 through January 31, 2007, Wyndham regularly and customarily 33. reserved its goods and services first for the benefit of Command, and Command regularly and

customarily accepted and benefitted from such goods and services.

For the month of January 2007, Wyndham reserved its facilities in order to provide 34. the usual and customary goods and services for Command, and Wyndham reasonably expected and

deserves to be compensated therefor.

WHEREFORE, Defendant/Counter-Plaintiff, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE, respectfully requests that this Court enter judgment in its favor and against Plaintiff/Counter-Defendant, COMMAND MANAGEMENT SERVICES, INC., in an amount in excess of \$75,000 and for such other relief as this Court deems just and equitable.

Dated this 19th day of March, 2008.

Defendant/Counter-Plaintiff, MEHP O'HARE OPERATING LLC d/b/a WYNDHAM O'HARE, by its attorneys, Reno & Zahm LLP

RENO & ZAHM LLP By: Ian K. Linnabary, Esq. (#6277908) 2902 McFarland Road, Suite 400 Rockford, IL 61107

Ph. (815) 987-4050 Fax (815) 987-4092

ikl@renozahm.com

By: /s/ Ian K. Linnabary Ian K. Linnabary, Esq.

CERTIFICATE OF SERVICE

I, the undersigned, hereby certify that a copy of the foregoing **Counterclaim** was served electronically upon the registered CM/ECF users as reflected on the Notice of Electronic Filing on the 19th day of March, 2008.

/s/ Ian K. Linnabary
Ian K. Linnabary, Esq.

RENO & ZAHM LLP 2902 McFarland Road, Suite 400 Rockford, IL 61107 Ph. (815) 987-4050 Fax (815) 987-4092 02 Chicago - Randson Hotel O'Here 200

(Revision B1; 21 January 2003)

SUBCONTRACT FOR SERVICES AGREDMENT

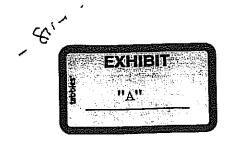
This Subcontract for Services Agreement is made between COMMAND MANAGEMENT SERVICES, INC., Portland, OR (hereafter Contractor) and the RADISSON HOTEL D'HARE, Rosement, It. (hereafter Subcontractor). Throughout this document the term "subcontract", "ogreement" and "subcontract agreement" are used and are to be considered as referring to this document.

This is an Agreement for the performance of services for applicants processing at the Chicago, littles is littles Entrance Processing Station (IEEPS). Contractor and Subcontractor are bound by the terms and conditions of this Agreement. This Agreement is entirely contingent upon the authorized U.S. Government representatives inspecting and accepting the Subcontractor performance facilities! as being suitable for the performance of services. Both parties agree herewith to be bound by this Agreement.

The Contractor and Subcontractor agree as set forth below:

- Statement of Work (SOW):
 - a. The Contractor shall do the following:
 - (1) provide all recessary supervision, labor, materials, supplies, and facilities to perform the work as itemized in the Prime Contract statement of work, except as specifically subcontracted in this agreement, and,
 - (2) Pay for the performance of contract work performed by the Subcontractor on the basis of unit price (unit price is inclusive of all applicable texas and grantifies), as set forth in Appendix A.
 - The Subcontractor shall have the following performance responsibilities:
 - (1) Provide all the supervision, labor, equipment, materials and supplies to perform all duties and responsibilities of the subcontract in accordance with the terms and conditions of the subcontract and the Statement of Work (SOV) set out in Appendix B. In addition Subcontractor understands the inclusion of the Department of Labor wage determination and its applicability to this Agreement.

PAGE 1 - SUBCONTRACT FOR SVCS



^{*}Performance buffilter* exocities will said all facility provided by the automorator for the purposes of heaping. feeding should present the purposes of heaping.

02 Chicago - Radisson Hotal O'Hare .sca

(Raddon 01; 21 January 2003)

(2) Perform the specific subcontracted work as detailed herein and for the prices specified in Appendix A. Unit prices shall be inclusive of all applicable taxes and granuities.

2. Payment for Services:

The Contractor shall pay Subcontractor for work performed on a monthly schedule. Payments due the Subcontractor will be payable by Contractor not more than ten (10) days ofter Contractor has received payment from the Government under the Prime Contract for the particular services period. Payment will be made as follows: Subcontractor shall present an invoice at the end of a month of operation. The invoiced quantities of rooms and meats shall be in agreement with a daily master folio issued from the hotel front deak to the Contractor's on-site in agreement with a daily master folio issued from the hotel front deak to the Contractor's on-site representative. Contractor's on-site representative, Contractor's on-site representative, Contractor's on-site representative, Contractor's on-site representative will reconcide the daily lodging totals with Subcontractor to come to an agreement within a short time after the end of the month, usually during the first 5 days. The Contractor shall pay the Subcontractor within 30-46 days after completion of a month's work.

- Authorized Representatives: The authorized representatives of the parties to this Subcontract are as follows:
- a. Contractor. The following individuals shall be designated as the representative, and alternate for the Contractor.

Monica C. Anderson, President/CEO T. A. Moore, Executive Vice President (effermate) Command Management Services, Inc. 621 S.W. Alder St. Ste. 810 Portland, OR 97205 tele: (503) 224 • 5600 fax: (603) 224 - 6846

 b. <u>Subcontractor</u>. The following institutuals shall be designated as the representative for the Subcontractor.

> Heidi Prossor, Director of Sales & Marketing Radisson Hotel O'Hare 6810 North Mannheim Road Rosemont, IL 60018 telet. (847) 297 - 1234 tale: (847) 297 - 6144 Direct fact (847) 297 - 8744

fac: (847) 297 - 8744

4. If the Government fells to allow location of Contract performance facilities to the facilities proposed by Subcontractor, this Agreement shall lapse, and neither party shall have any further

PAGE 2 - SUBCONTRACT FOR SVCS

02 Chicago - Rusiksson Hotel Offices .sca

(Revision 01; 21 January 2003)

obligation or duty to the other. Each party shall stand its own costs or expenses incurred in the proposal process.

- 5. Subcontractor agrees to provide up to two (2) room-nights per month for Contractor use in coordinating, training and retraining subcontractor personnel and general oversight of the contract activities. Such more will be provided on a complimentary basis. All other associated room costs such as telephone, food and drink, valet service and all other miscellaneous charges will be borne by the Contractor and Contractor personnel.
- 6. Subcontractor shall provide a dedicated from for Contractor use to set up as an applicant founds. Such provided from shall be of a time to confidebly hold 50 60 persons in various configurations. Space must be lockable and cleaned daily. Contractor shall provide large-across television and accessories, garies, etc.; subcontractor shall provide tables, chairs and founds furniture.
- 7. Subcontractor is obligated to provide full and complete performance in accordance with the specifications of this Agreement, to include all provisions for lodging which consistently meet the requirements of the U.S. Government.
- Contractor egrees to furnish comprehensive written procedures, in the form of a Standing Operating Procedures (SOP) covering all operational aspects expected under this Agreement. Contractor shall train subcontractor shall in the implementation of the SOP.
- 9. In the event that the facility(les) are subject to sale, transfer, assignment, lease or otherwise subject to a change in ownership or management, the Subcontractor agrees that it will exent its best efforts to include the continuation of this Agreement as part of the transaction.
- 10. Subcontractor agrees that it shall not attempt to collect the cost of lodging or meals as described herein directly from the applicants. All invoices will be presented directly to the Contractor for payment.
- 11. Subcontractor agrees to provide current proof of insurance to the contractor. Such proof shall name the Contractor and its clients as additionally insured within the insurance umbrelia.
- 12. Contractor will order rooms daily, based upon requirements received from the Government, and will cancel rooms as necessary until 8:00 p.m. daily. Subcontractor egrees to reserve a minimum of 50 double rooms until 8:00 pm daily (Sunday through Thursday, plus one Friday per month) unless the rooms are canceled earlier by the Contractor.

PAGE 3 - SUBCONTRACT FOR SVC8

02 Chicago - Radisson Holei O'Hare .ccs

(Revision 01; 21 January 2005)

- 13. Subcontractor agrees to replace the sufety signage in the swimming pool area; and to monitor the video surveillance camera located in the swimming pool area.
- 14. Either party may terminate this agreement at the end of each contract year by furnishing 60 days written notice to the other party.

AGREED TO this 1/51 day of January, 2003.

SUBCONTRACTOR Radisson Hotel O'Here CONTRACTOR
Command Management Services, Inc.

BY:

Heit From Anthun Copin

Director of Sales & Marksting

Monica Anderson

President

Appendices:

APPENDIX A - PRICE AND PAYMENT SCHEDULE

APPENDIX B - STATEMENT OF WORK (SOW)

APPENDIX C - US Dept of Labor WAGE DETERMINATION

PAGEA - SUBCONTRACT FOR SYCS

Filed 03/19/2008 - Rages 440fr27 Document 28 FAX NO. : 583445254 Case 1:07-cv-07017 REVISION PRICING: 01/23/2004 FROM : CMS CHICAGO MEPS - RADISSON HOTEL CHICAGO APPENDIX A PRICE AND PAYMENT SCHEDULE ESTRATED UNIT OF MEASURE AMOUNT UNIT PRICE (Z ESTEMATED CUANTITY (1) Men Hase Period: (for the period: 1 Jan 1984 through \$1 Aug 2004)(3) COMPLETED WA Person 1,000 Single Lodging Proquirements, Per Appendix 5. CONFLETED 0001A WA Petton 22,000 Double Lodging Requirements, Per Appendix B. COMPLETED 00015 WA PAREN 23,000 Maglis Proculmentante, Par Appendix 6. COMPLETED 0001C ×Α Days 251 Applicant Louissa Resourcements, Per Appendix D. 0001D Pirat Option Period: (for the period: 1 Feb 2001 through 31-len 2005) 23 780.00 **623.7**8 Person 1,000 Single Lodging Requirements, Per Appendix B. 5323,160.00 D002A 223,78 Person 22,000 Double Lociglog Flanckminants, Per Appendix B. 5399,870.00 : 0002E \$17.29 Parend 23,000 Moals Requirements, Per Appendix S. MOUDED MCMDED 00020 **Days** Applicant Lounge Roquirements, Per Appendix B. 00020 is Economic Option Periods (को प्रेक periods 1 Feb 2005 प्रेस्तावर्धs 31 Jan 2009) 524,200.00 \$24.49. Priceon 1,000 dingle Lodging Regultements, Wet App 1558,790.00 32149 Person **22,000** Double Looging Paquirements. Fer appendix & 8411,980.00 0003B £17.91 Parson 23,000 التاليان الم Mesia Requirements, Pér-Appendix B. MCMDED 0003€ Days 261 (004D - Applicant Louisse Requirements, Per Appendix B. · Contractor's Third Option Period: (for the period; 1 Feb 2008 through \$1 Jun 2007) 525 220.00. 024.72 PERMIT 1,000 Single Lodging Requirements, Per Appointix B. **6224** 840.00 0004A 125.22 Person' Double Lodging Requirements, For Appoint B. 22,000 \$424,2\$0.00 DDGAB \$18.40 Person 22,000 Made Pequicipolis, Per Appendix C. INCLUDED TO DD04G INCLUDED Days . 261 DOGAD . Applicant Louisse Requirements. For Appendix 8. ON ET JAM SOOT Portrector's Ports Option Paded: (for the period: 1 Feb 2007) \$25,080.00 (25.91) Portor Single Looging Flory Jacoberts, Per Apporcia, B. 1,000 5577,500.00 DDD5A ' 125.00 Photon 22.000 100058 . Double Longing Requirements, Per Appendix B. £437,000.00 \$18.00. Person 28,000 NCLLOFD' Month Requirements, Per Appointed By كأكللجدا DRVB Approximations of the Approximation of the Approxim 261 0006P 53.087,050.00 TOTAL [1] Sorvice required Sunday Sprough Thursday sook week, place an extension 1 Ericey par month. (2) Breez are inclusive of all empirestic tes, and gratifies. rest will be mostly-and reconciliation of thelly master folice. is not exconnectionly concepted by CMS by School, plus media for explorate ectually lodged. कारको स्थाप देश कार्योग्योग्योग्यो हो प्रेश कार्य जो ट्याटी टाल्केकर्टी प्र 1/23/2004 Prosident ONMAND MANAGEMENT SERVICES, INC

1/25/2004

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Sunt 11-8-06

Sunt AMS

November 8, 2006

Monica Anderson CMS Corporation 411 SW 2nd Avenue Portland, Oregon 97204

RE: MEPS Contract and Subcontract Issues

Dear Ms. Anderson,

In my letter dated August 31, 2006, I explained how we have addressed the concerns you had after your July inspection. Since that date, I have regretfully not heard from you or your corporation. Therefore, please accept this letter as Wyndham O'Hare's 60 day written notice of termination of the MEPS contract. Under Section 14 of the Subcontract, either party can terminate the relationship and we feel that it is in our best interest to due so at this time.

We cannot continue to hold room nights under the contract beyond January 31st, 2007 while waiting for your response. Due to the fact that the arbitrary 30 day period we were given to correct any problems you encountered has passed and that you have not made any room night commitments for 2007, we will have to secure alternative base business elsewhere. This being the case, I wanted to inform you of our decision to terminate this contractual relationship with the current terms in advance of the ending date so that both parties could pursue other avenues if needed. However, should you desire to continue our relationship we would welcome discussion to that end. We would be pleased to negotiate new terms for contract that would come into effect on February 1st, 2007.

Please contact me via email or written response at your earliest to discuss the options I have laid out above. Thank you in advance for your time attention to this matter.

Sincerely,

Andrea J. Mayer General Manager



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November 17, 2006

Andrea Mayer, General Manager Wyndham O'Hare 6810 North Mannheim Road Rosemont, IL 60018

Notice of Subcontract Termination Re:

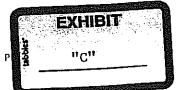
Dear Ms. Mayer:

Command Management Services, Inc. (CMS) is in receipt of your November 8, 2006 written notice of termination of our subcontract agreement to furnish lodging and meals for applicants processing through the Chicago Military Entrance Processing Station (MEPS).

CMS accepts your termination notice and will begin the process of relocation to alternate hotel and restaurant facilities immediately.

Sincerely,

Jeff Downes Vice President



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APR. 22. 2007 4:21PM COMMAND MANAGEMENT SERVICES

NO. 0113 P. 28 6

December 21, 2006

Andrea Mayer, General Manager Or, Current General Manager Wyndham O'Hare 6810 North Mannheim Road Rosemont, IL 60018

Re: Notice of Subcontract Termination and Relocation

Dear Ms. Mayer:

Based upon your November 8, 2006 written notice of termination of our Subcontract Agreement to furnish lodging and meals for applicants processing through the Chicago Military Entrance Processing Station (MEPS), CMS will discontinue services under the Subcontract Agreement and permanently relocate to an alternate hotel facility effective 01 January 2007. Services under the Subcontract Agreement will terminate upon completion of the breakfast meal service on Friday, 29 December 2006.

Sincerely,

Jeff Downes Vice President

